



STAIN GUIDE

HAND TUFTED WOOL AND WOOL/LINEN RUGS

Detailed information on different types of stains and how to remove them is given below. The amount of water used must be carefully controlled.

TYPE OF STAIN:	ACTION DO AS FOLLOWS:
All fat-containing products, e.g. asphalt, colouring crayons, lipstick, oil, shoe polish, soot, cream and cooking fat.	<ul style="list-style-type: none">• Scrape away as much of the stain as possible using a knife, spoon or similar.• Use a carpet shampoo. When using a carpet shampoo, you should test a small, hidden piece of the rug. This is to make sure that the shampoo does not bleach or damage the rug. Make sure that you follow the product instructions.
Beer, blood, chocolate, colored soda, coffee, egg, fruit, fruit syrup, ice cream, juice, red wine, urine and vomit.	<ul style="list-style-type: none">• Soak up the liquid using a highly absorbent cloth (e.g kitchen paper, a diaper or a towel). Do not rub the stain, as it can go deeper into the rug.• Dilute the remaining stain using a small quantity of warm water (for blood and egg, use cold water). Soak up, repeat and allow to dry.• Remove any remainders using a white cloth. Dampen with a mixture of warm water and a little ph-neutral washing up liquid. Follow up with clean water and soak up.
Chewing gum and candle wax.	<p>Chewing gum: Cool the stain using ice cubes. Scrape up as much of the stain as possible using a knife, spoon or similar, without damaging the fibres. Then vacuum around the stain.</p> <p>Candle wax: Place 4 layers of kitchen paper on the stain and iron at medium heat, so that the paper soaks up the candle wax.</p>

If you are unsure what to use on your rug or have questions about how to care for your rug, please contact Kasthall. We will be able to help: customerservice@kasthall.se

USE A PROFESSIONAL CLEANER:

We recommend that the rug is cleaned by a professional cleaner, using the extraction method on a flat surface. The quantity and temperature of the water will depend on the material and pile length. Good ventilation during the drying process is essential. Shrinkage will be about 3–5%. Kasthall's rugs are not to be machine-washed or dry-cleaned.

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