STAIN GUIDE
HAND TUFTED WOOL AND WOOL/LINEN RUGS

Detailed information on different types of stains and how to remove them is given below. The amount of water used must be carefully controlled.

<table>
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<th>TYPE OF STAIN:</th>
<th>ACTION</th>
<th>DO AS FOLLOWS:</th>
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| All fat-containing products, e.g. asphalt, colouring crayons, lipstick, oil, shoe polish, soot, cream and cooking fat. | • Scrape away as much of the stain as possible using a knife, spoon or similar.  
• Use a carpet shampoo. When using a carpet shampoo, you should test a small, hidden piece of the rug. This is to make sure that the shampoo does not bleach or damage the rug. Make sure that you follow the product instructions. |
| Beer, blood, chocolate, colored soda, coffee, egg, fruit, fruit syrup, ice cream, juice, red wine, urine and vomit. | • Soak up the liquid using a highly absorbent cloth (e.g. kitchen paper, a diaper or a towel). Do not rub the stain, as it can go deeper into the rug.  
• Dilute the remaining stain using a small quantity of warm water (for blood and egg, use cold water). Soak up, repeat and allow to dry.  
• Remove any remainders using a white cloth. Dampen with a mixture of warm water and a little ph-neutral washing up liquid. Follow up with clean water an soak up. |
| Chewing gum and candle wax. | **Chewing gum:** Cool the stain using ice cubes. Scrape up as much of the stain as possible using a knife, spoon or similar, without damaging the fibres. Then vacuum around the stain.  
**Candle wax:** Place 4 layers of kitchen paper on the stain and iron at medium heat, so that the paper soaks up the candle wax. |

If you are unsure what to use on your rug or have questions about how to care for your rug, please contact Kasthall. We will be able to help: customerservice@kasthall.se

**USE A PROFESSIONAL CLEANER:**
We recommend that the rug is cleaned by a professional cleaner, using the extraction method on a flat surface. The quantity and temperature of the water will depend on the material and pile length. Good ventilation during the drying process is essential. Shrinkage will be about 3–5%. Kasthall's rugs are not to be machine-washed or dry-cleaned.