CARE ADVICE HAND TUFTED RUGS

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All rugs retain their appearance and shape for longer if you remove dirt and stains regularly. If you have a light, single-colour rug you will naturally need to clean it more often than a darker, patterned rug. Shaking or beating a hand tufted rug subjects it to rough treatment that can damage the rug. We therefore recommend that you vacuum and air your rug instead. If you have a hand tufted rug, you can also turn it upside down and carefully beat the reverse side so that loose dirt drops out.

VACUUM CLEAN OFTEN
Effective vacuuming is the easiest and most environmentally friendly cleaning method. It is also the most economical. When you vacuum regularly you remove all the loose dirt and dust. Do not use a vacuum cleaner with a rotary brush nozzle on long pile rugs where there is a risk of damaging the yarn and the twisted thread pairs. Note that it is quite normal for the rug to lose individual fibres when used, these are excess fibres and does not affect the general quality of the rug. If you want to get rid of excess fibres faster, you can vacuum the rug daily for an initial period.

COMB LONG-PILE RYA RUGS
To maintain the appearance of your longpile rya rug you can comb the pile of the rug at regular intervals. You can do this with a coarser-toothed comb or a small plastic rake.

ROTATE THE RUG
To get a more even exposure to sunlight and wear, we recommend that you rotate the rug regularly.

REMOVE STAINS
When it comes to removing stains or washing professionally, we recommend that you read our stain guide for advice. Feel free to contact us if you are unsure or have any questions: customerservice@kasthall.se